

## Frequently Asked Questions From The System Response Center (SRC)

**Q:** Where can service members go to access training for the DPS system? Can I have them register for a "staging" account?

**A:** Members register for an ETA account through move.mil to access DPS production. Once logged in, members can access the "Training" tab on the DPS homepage.

**Q:** When I am on the pick-up and delivery page, DPS asks me to choose between two GLBOCs? How do I know which GBLOC to choose?

**A:** Refer to the Consignment Guide to identify the nearest transportation office, based on the AOR.

**Q:** I have a shipment that is in "Delivered Complete" status, but the SIT at Destination information is missing. How can I enter the SIT information?

**A:** You will contact the Destination PPSO to have them revert