Requesting a Reweigh

The Customer's Guide to DPS

DEFENSE PERSONAL PROPERTY PROGRAM

Requesting a Reweigh

You, as the customer, can request a reweigh of your personal property (at government expense) prior to delivery to your residence.

Some reasons to request a reweigh are:

1. Your actual weight exceeds your authorized weight entitlement.
2. You are performing a PPM (Personally Procured Move) in conjunction with your government move and you are near or over your authorized weight entitlement.
3. You are moving to, from, or between an OCONUS (overseas) location and are making multiple moves (i.e.: iHHG, iUB, and NTS) and you're at or over your weight entitlement.

Your request for a reweigh will be submitted to the Personal Property Shipping Office for approval.

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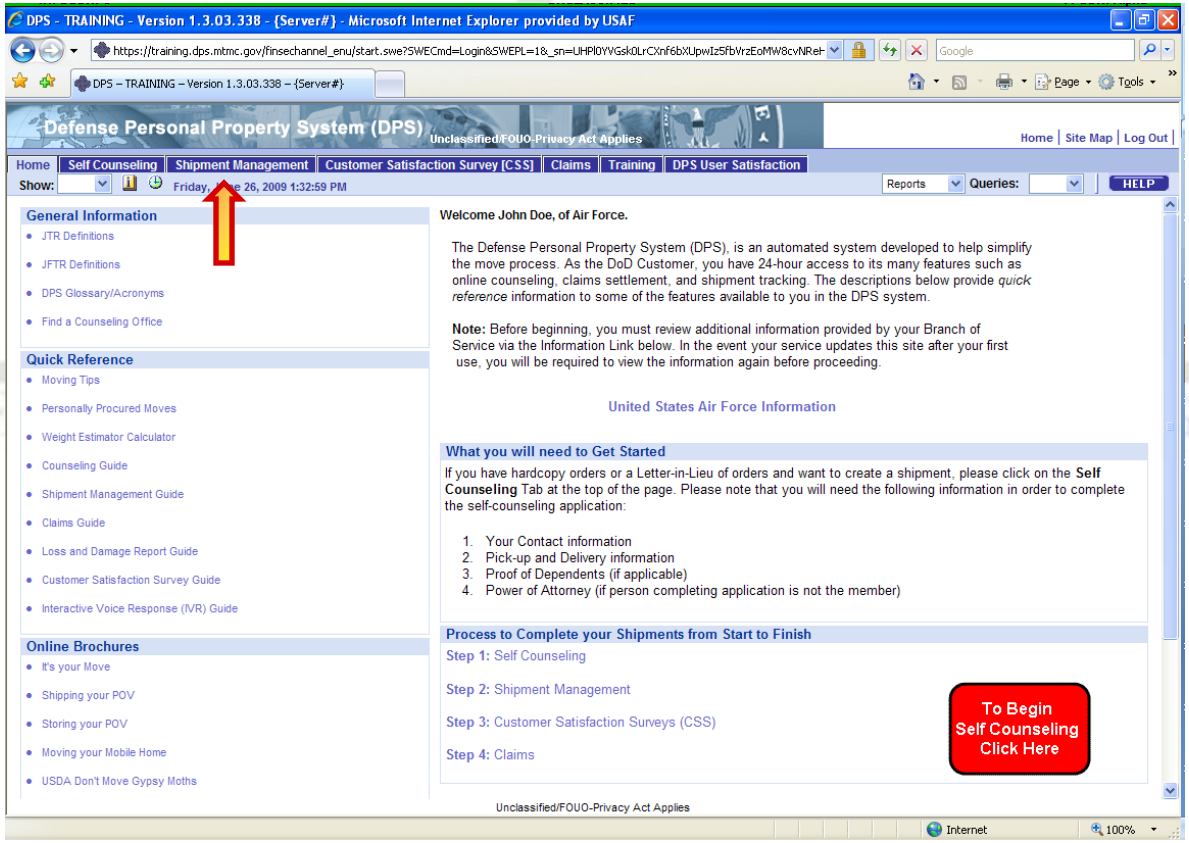
To request a reweigh, log into the DPS system, then click the Shipment Management tab at the top of the page.



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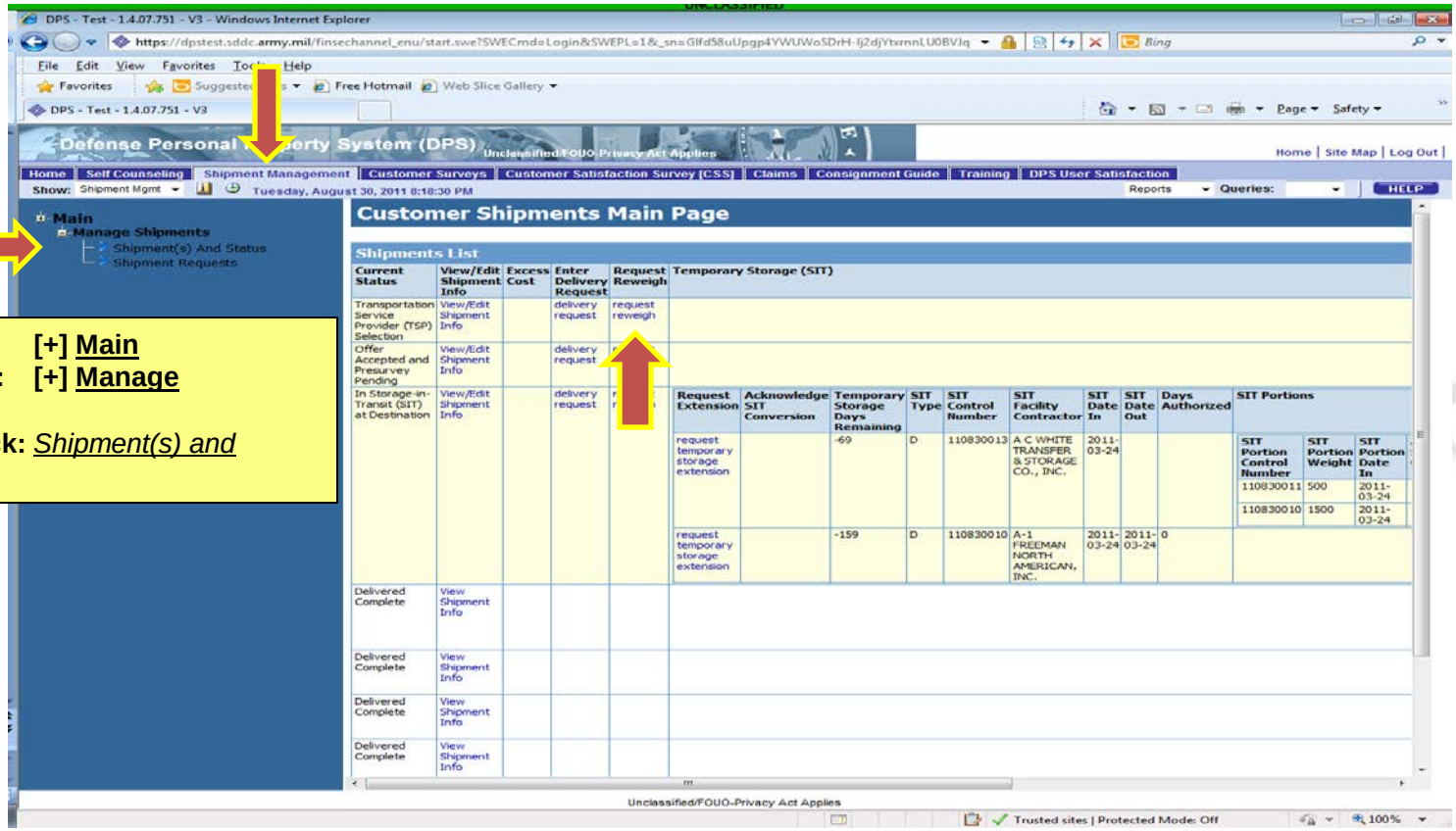
From the '**Shipment Management**' tab, on the left side of the page, click to expand '**Manage Shipments**', then click '*Shipment(s) and Status*'. To request a reweigh on a particular shipment, click on the blue link "request reweigh" for that shipment.



> **Click:** [+] **Main**
> **Then click:** [+] **Manage Shipments**
> **Finally click:** *Shipment(s) and Status*

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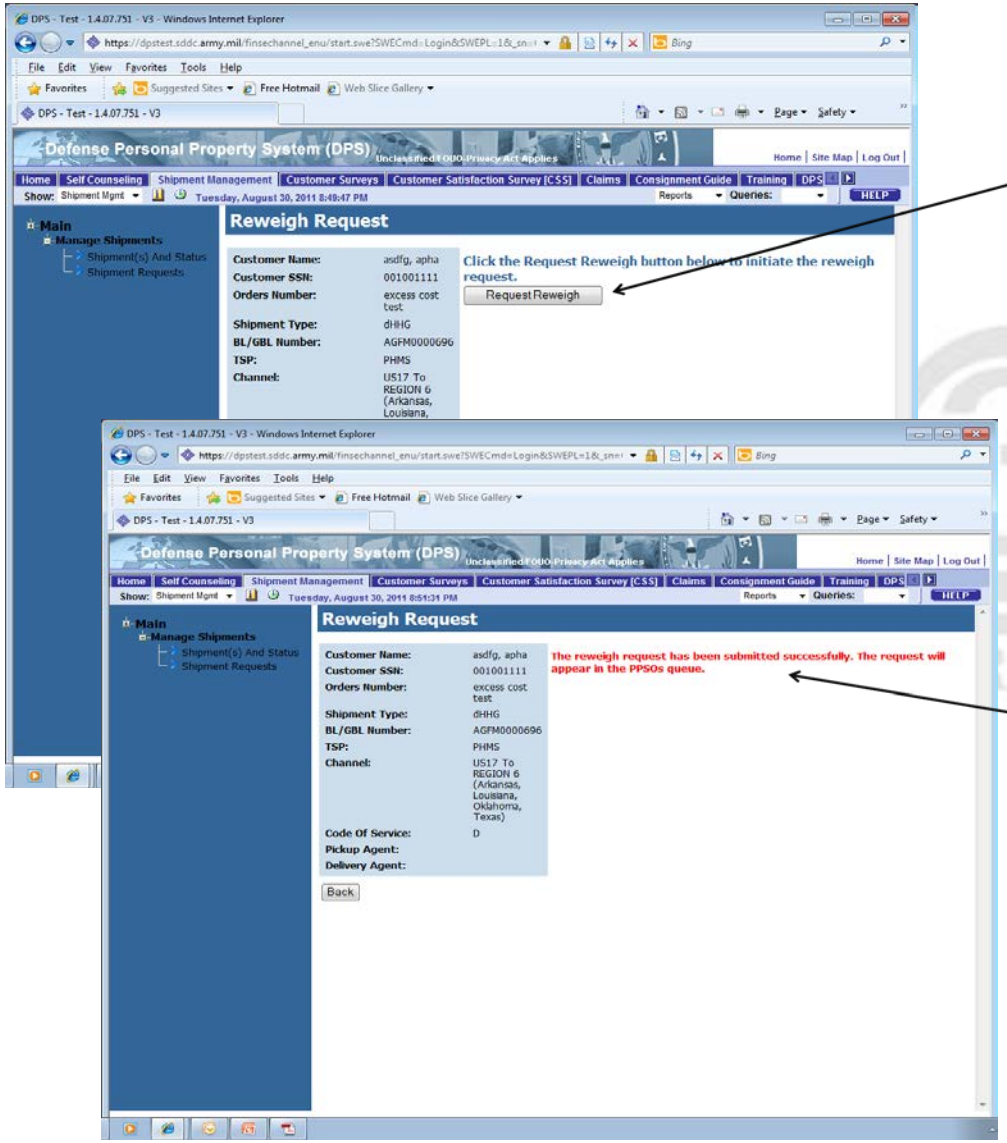

You will be provided with shipment summary on the left side of the page, to confirm you are requesting a reweigh on the correct shipment if you have more then one. When you are ready you will need to click the Request Reweigh.

DPS will confirm your reweigh request on the next screen. Your request is then submitted to the PPSO (Personal Property Shipping Office) for approval/authorization before your property is actually reweighed. You can click the Back button to return to your shipment status screen.

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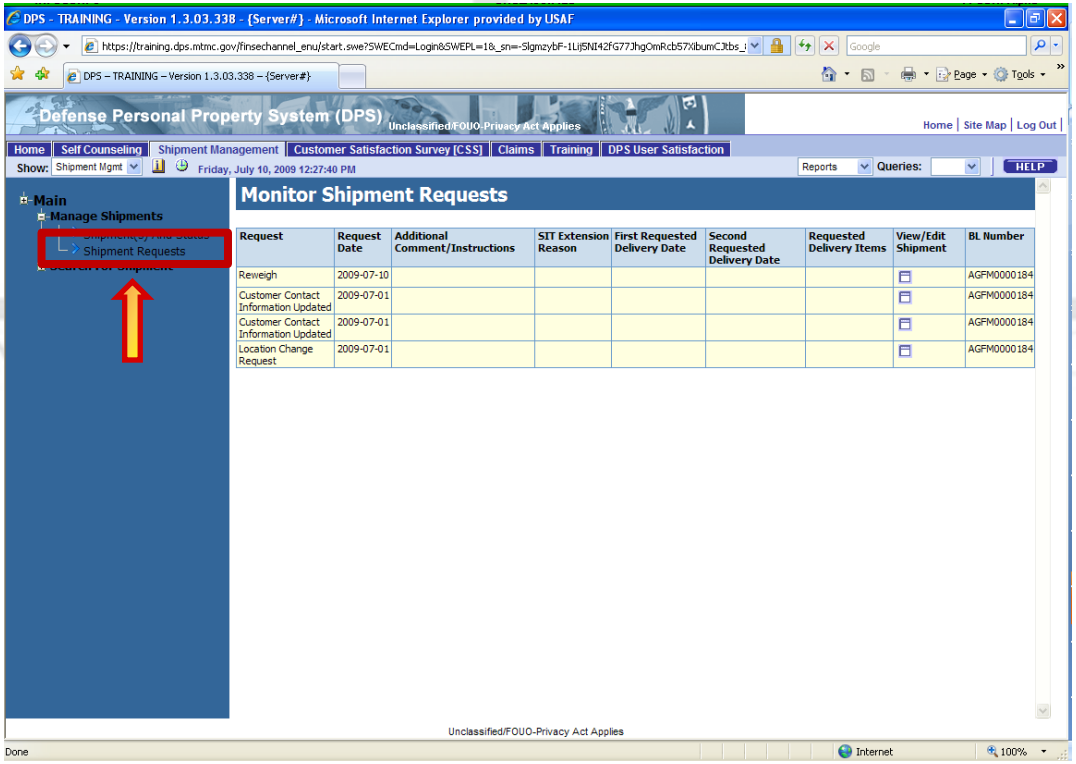
At any time, you can go to your 'Shipment Request' screen (also under **Manage Shipments**) to monitor any/all of the request(s) you've made. This screen *will not* show if the request has been accomplished, however, you will be able to provide dates the request(s) were made and the type of request(s) being made.



Request	Request Date	Additional Comment/Instructions	SIT Extension Reason	First Requested Delivery Date	Second Requested Delivery Date	Requested Delivery Items	View/Edit Shipment	BL Number
Reweigh	2009-07-10							AGFM0000184
Customer Contact Information Updated	2009-07-01							AGFM0000184
Customer Contact Information Updated	2009-07-01							AGFM0000184
Location Change Request	2009-07-01							AGFM0000184