

SDDC-PP Advisory #16-0113

Date: 07 June 2016

From: HQ SDDC, Scott AFB, IL

To: Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSO), and Personal Property Transportation Service Providers (TSP)

Subject: Defense Personal Property System (DPS) Release 3.3.1 Scheduled Outage

1. DPS will be unavailable for scheduled system maintenance Friday, 24 June 2016 between 21:00 hours Central Daylight Time (CDT) and 01:00 hours CDT Saturday, 25 June 2016. The DPS v3.3.1 release was not previously planned, but is necessary to remediate defects identified following the deployment of the DPS v3.3.0 release.

2. This maintenance release includes fixes for the following System Problem Reports (SPR):

a. SPR 7652 - TSP Standard Carrier Alpha Code (SCAC) view populates missing SCACs or is partially listed. Impact: TSPs cannot select their unique identifier required to process shipments.

b. SPR 7653 - Unable to see counseling office ID. Impact: DPS is incorrectly assigning the office identifier for new counseling office account roles.

c. SPR 7654 - Post queue is not posting due to special characters (the ampersand "&"). Impact: DPS can no longer process account requests for TSPs having special characters as part of their legal identifier.

3. For questions regarding this message, please email [army.sddc.safb.ppcf@mail.mil](mailto:army.sddc.safb.ppcf@mail.mil).

4. Please report technical issues to the SDDC Systems Response Center (SRC):

a. Email: [usarmy.scott.sddc.mbx.g6-src-eta-hd@mail.mil](mailto:usarmy.scott.sddc.mbx.g6-src-eta-hd@mail.mil)

b. Telephone: Toll free (800) 462-2176; Commercial (618) 589-9445 Option 5

c. Internet: <https://src.service-now.com/src>

5. This message was approved for release by Ms. Jill Smith, Chief, Personal Property Systems Integration Division, HQ SDDC.