

USTRANSCOM Personal Property Advisory #21-0067

Date: 13 May 2021

From: USTRANSCOM Defense Personal Property Management Office (DPMO), Scott AFB, IL 62225

To: All Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSOs), Personal Property Processing Offices (PPPOs), and Department of Defense (DOD) Approved Transportation Service Providers (TSPs)

Subject: Defense Personal Property System (DPS) Scheduled Outage to Prepare the Traffic Distribution List for the 2nd Performance Period (15 May - 31 July 2021)

- 1.** DPS will be unavailable for routing and awarding standard shipments for approximately two (2) hours beginning Friday, 14 May 2021 at 1500-1700 Central Daylight Time (CDT) to close out the 1 Jan - 14 May 2021 performance period.
- 2.** The outage will not affect other DPS modules. The ability to counsel customers and perform other shipment management functions (e.g. PPMs, short fuse, managing pre-move surveys, inbound and quality assurance management, invoicing/approvals, etc.) will remain active during this period.
- 3.** Please report technical issues to the Military Surface Deployment and Distribution Command (SDDC) System Response Center (SRC) at:
 - 3.1.** Email: usarmy.scott.sddc.mbx.g6-src-dps-hd@mail.mil
 - 3.2.** Telephone Toll Free (800) 462-2176, Commercial (618) 589-9445, Option 2
 - 3.3.** Internet: <https://src.service-now.com/src>
- 4.** Email questions relating to this advisory to transcom.scott.tcj9.mbx.pp-rates@mail.mil.
- 5.** This message was approved for release by the Deputy Director for Operations, Defense Personal Property Management Office, (TCJ9-O).